CERTIFICATION OF ENROLLMENT

SUBSTITUTE SENATE BILL 6514

Chapter 240, Laws of 1996

(partial veto)

54th Legislature 1996 Regular Session

PRESERVATION SERVICES FOR FAMILIES--ENHANCEMENT

EFFECTIVE DATE: 6/6/96

Passed by the Senate March 4, 1996 YEAS 44 NAYS 0

JOEL PRITCHARD

President of the Senate

Passed by the House February 28, 1996 YEAS 92 NAYS 0

CERTIFICATE

I, Marty Brown, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **SUBSTITUTE SENATE BILL 6514** as passed by the Senate and the House of Representatives on the dates hereon set forth.

CLYDE BALLARD

Speaker of the House of Representatives

Approved March 28, 1996, with the exception of section 1, which is vetoed.

MARTY BROWN

Secretary

FILED

March 28, 1996 - 5:15 p.m.

MIKE LOWRY

Governor of the State of Washington

Secretary of State State of Washington

SUBSTITUTE SENATE BILL 6514

AS AMENDED BY THE HOUSE

Passed Legislature - 1996 Regular Session

State of Washington 54th Legislature 1996 Regular Session

By Senate Committee on Human Services & Corrections (originally sponsored by Senators Long, Hargrove, Schow, Kohl and Winsley)

Read first time 02/02/96.

- AN ACT Relating to preservation services; amending RCW 74.14C.010,
- 2 74.14C.020, 74.14C.030; and creating a new section.
- 3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 4 *NEW SECTION. Sec. 1. The legislature intends this act to
- 5 accomplish the following: (1) Prevent unnecessary out-of-home
 - placement by targeting services to families most at risk; (2) Increase
- 7 flexibility in the delivery of preservation services; (3) allow the use
- 8 of paraprofessional workers and community support systems; (4) allow
- 9 the use of follow-up as necessary; (5) increase the maximum service
- 10 duration; and (6) increase the maximum caseload.
- 11 *Sec. 1 was vetoed. See message at end of chapter.
- 12 **Sec. 2.** RCW 74.14C.010 and 1995 c 311 s 2 are each amended to read
- 13 as follows:

- 14 Unless the context clearly requires otherwise, the definitions in
- 15 this section apply throughout this chapter.
- 16 (1) "Department" means the department of social and health
- 17 services.

- 1 (2) "Community support systems" means the support that may be 2 organized through extended family members, friends, neighbors, 3 religious organizations, community programs, cultural and ethnic 4 organizations, or other support groups or organizations.
 - (3) "Family preservation services" means in-home or community-based services drawing on the strengths of the family and its individual members while addressing family needs to strengthen and keep the family together where possible and may include:
- 9 (a) Respite care of children to provide temporary relief for 10 parents and other caregivers;
- 11 (b) Services designed to improve parenting skills with respect to 12 such matters as child development, family budgeting, coping with 13 stress, health, safety, and nutrition; and
- (c) Services designed to promote the well-being of children and families, increase the strength and stability of families, increase parents' confidence and competence in their parenting abilities, promote a safe, stable, and supportive family environment for children, and otherwise enhance children's development.
- Family preservation services shall have the characteristics delineated in RCW 74.14C.020 (2) and (3).
- (((3))) <u>(4)</u> "Imminent" means a decision has been made by the department that, without intensive family preservation services, a petition requesting the removal of a child from the family home will be immediately filed under chapter 13.32A or 13.34 RCW, or that a voluntary placement agreement will be immediately initiated.
- ((4)) (5) "Intensive family preservation services" means community-based services that are delivered primarily in the home, that follow intensive service models with demonstrated effectiveness in reducing or avoiding the need for unnecessary imminent out-of-home placement, and that have all of the characteristics delineated in RCW 74.14C.020 (1) and (3).
- $((\frac{5}{}))$ (6) "Out-of-home placement" means a placement in a foster family home or group care facility licensed pursuant to chapter 74.15 RCW or placement in a home, other than that of the child's parent, guardian, or legal custodian, not required to be licensed pursuant to chapter 74.15 RCW.
- (((6))) (7) "Paraprofessional worker" means any individual who is trained and qualified to provide assistance and community support systems development to families and who acts under the supervision of

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- 1 a preservation services therapist. The paraprofessional worker is not
- 2 <u>intended to replace the role and responsibilities of the preservation</u>
- 3 <u>services therapist</u>.
- 4 (8) "Preservation services" means family preservation services and
- 5 intensive family preservation services that consider the individual
- 6 family's cultural values and needs.
- 7 Sec. 3. RCW 74.14C.020 and 1995 c 311 s 3 are each amended to read 8 as follows:
- 9 (1) Intensive family preservation services shall have all of the 10 following characteristics:
- 11 (a) Services are provided by specially trained service providers
- 12 who have received at least forty hours of training from recognized
- 13 intensive in-home services experts. Service providers deliver the
- 14 services in the family's home, and other environments of the family,
- 15 such as their neighborhood or schools;
- 16 (b) Caseload size averages two families per service provider <u>unless</u>
- 17 paraprofessional services are utilized, in which case a provider may,
- 18 but is not required to, handle an average caseload of five families;
- 19 (c) The services to the family are provided by a single service
- 20 provider who may be assisted by paraprofessional workers, with backup
- 21 providers identified to provide assistance as necessary;
- 22 (d) Services are available to the family within twenty-four hours
- 23 following receipt of a referral to the program; and
- 24 (e) Duration of service is limited to a maximum of forty days,
- 25 unless ((the department authorizes an additional provision of service
- 26 through an exception to policy)) paraprofessional workers are used, in
- 27 which case the duration of services is limited to a maximum of ninety
- 28 days. The department may authorize an additional provision of service
- 29 through an exception to policy when the department and provider agree
- 30 that additional services are needed.
- 31 (2) Family preservation services shall have all of the following
- 32 characteristics:
- 33 (a) Services are delivered primarily in the family home or
- 34 community;
- 35 (b) Services are committed to reinforcing the strengths of the
- 36 family and its members and empowering the family to solve problems and
- 37 become self-sufficient;

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- 1 (c) Services are committed to providing support to families through 2 community organizations including but not limited to school, church, 3 cultural, ethnic, neighborhood, and business;
- 4 (d) Services are available to the family within forty-eight hours 5 of referral unless an exception is noted in the file;
- 6 (e) Duration of service is limited to a maximum of ((ninety days))
 7 six months, unless the department ((authorizes an additional provision
 8 of service through an exception to policy)) requires additional follow9 up on an individual case basis; and
- (f) Caseload size no more than ten families per service provider, which can be adjusted ((according to exceptions defined)) when paraprofessional workers are used or required by the department.
- 13 (3) Preservation services shall include the following 14 characteristics:
 - (a) Services protect the child and strengthen the family;
- 16 (b) Service providers have the authority and discretion to spend 17 funds, up to a maximum amount specified by the department, to help 18 families obtain necessary food, shelter, or clothing, or to purchase 19 other goods or services that will enhance the effectiveness of 20 intervention;
- 21 (c) Services are available to the family twenty-four hours a day 22 and seven days a week;
- (d) Services enhance parenting skills, family and personal selfsufficiency, functioning of the family, and reduce stress on families; and
- (e) Services help families locate and use additional assistance including, but not limited to, the development and maintenance of community support systems, counseling and treatment services, housing, child care, education, job training, emergency cash grants, state and federally funded public assistance, and other basic support services.
- 31 **Sec. 4.** RCW 74.14C.030 and 1995 c 311 s 4 are each amended to read 32 as follows:
- 33 (1) The department shall be the lead administrative agency for 34 preservation services and may receive funding from any source for the 35 implementation or expansion of such services. The department shall:
- 36 (a) Provide coordination and planning with the advice of the 37 community networks for the implementation and expansion of preservation 38 services; and

- 1 (b) Monitor and evaluate such services to determine whether the 2 programs meet measurable standards specified by this chapter and the 3 department.
- 4 (2) The department may: (a) Allow its contractors for preservation
 5 services to use paraprofessional workers when the department and
 6 provider determine the use appropriate. The department may also use
 7 paraprofessional workers, as appropriate, when the department provides
 8 preservation services; and (b) allow follow-up to be provided, on an
 9 individual case basis, when the department and provider determine the
 10 use appropriate.
- 11 <u>(3)</u> In carrying out the requirements of this section, the 12 department shall consult with qualified agencies that have demonstrated 13 expertise and experience in preservation services.
- $((\frac{3}{1}))$ The department may provide preservation services 14 15 directly and shall, within available funds, enter into outcome-based, 16 competitive contracts with social service agencies to provide preservation services, provided that such agencies meet measurable 17 standards specified by this chapter and by the department. 18 19 standards shall include, but not be limited to, satisfactory 20 performance in the following areas:
- 21 (a) The number of families appropriately connected to community 22 resources;
- (b) Avoidance of new referrals accepted by the department for child protective services or family reconciliation services within one year of the most recent case closure by the department;
 - (c) Consumer satisfaction;

- 27 (d) For reunification cases, reduction in the length of stay in 28 out-of-home placement; and
- 29 (e) Reduction in the level of risk factors specified by the 30 department.
- ((\(\frac{4+}{4}\)\)) (5)(a) The department shall not provide intensive family preservation services unless it is demonstrated that provision of such services prevent out-of-home placement in at least seventy percent of the cases served for a period of at least six months following termination of services. The department's caseworkers may only provide preservation services if there is no other qualified entity willing or able to do so.
- 38 (b) Contractors shall demonstrate that provision of intensive 39 family preservation services prevent out-of-home placement in at least

- 1 seventy percent of the cases served for a period of no less than six
- 2 months following termination of services. The department may increase
- 3 the period of time based on additional research and data. If the
- 4 contractor fails to meet the seventy percent requirement the department
- 5 may: (I) Review the conditions that may have contributed to the
- 6 failure to meet the standard and renew the contract if the department
- 7 determines: (A) The contractor is making progress to meet the
- 8 standard; or (B) conditions unrelated to the provision of services,
- 9 including case mix and severity of cases, contributed to the failure;
- 10 or (ii) reopen the contract for other bids.
- 11 (c) The department shall cooperate with any person who has a
- 12 contract under this section in providing data necessary to determine
- 13 the amount of reduction in foster care. For the purposes of this
- 14 subsection "prevent out-of-home placement" means that a child who has
- 15 been a recipient of intensive family preservation services has not been
- 16 placed outside of the home, other than for a single, temporary period
- 17 of time not exceeding fourteen days.
- 18 (6) The department shall adopt rules to implement this chapter.

Passed the Senate March 4, 1996.

Passed the House February 28, 1996.

Approved by the Governor March 28, 1996, with the exception of certain items that were vetoed.

Filed in Office of Secretary of State March 28, 1996.

- 1 Note: Governor's explanation of partial veto is as follows:
- "I am returning herewith, without my approval as to section 1, 3 Substitute Senate Bill No. 6514 entitled:
- 4 "AN ACT Relating to preservation services;"

Substitute Senate Bill No. 6514 authorizes the use of paraprofessional workers to provide support services to families receiving preservation services from the Department of Social and Health Services (DSHS) or its contractors. This bill also allows DSHS and its contractors, when using paraprofessionals, to serve more families and to provide preservation services for a longer period of time.

12 Section 1 of this measure states that it is the intent of the 13 legislature to target preservation services to families "most at risk". This language suggests that DSHS must prioritize the provision of 14 15 preservation services to families who are at high risk of having their 16 children removed from their home due to abuse or neglect. specifically, this language may be read as suggesting that the 17 18 department serve high risk families before serving families who are at lower risk of an out-of-home placement, but who nevertheless have 19 20 placed their children in danger and who could benefit from services designed to prevent the situation from escalating into a crisis 21 resulting in an out-of-home placement. 22

While I agree that scarce resources should be targeted whenever possible, section 1 seems to be unduly restrictive and contrary to the prevention-oriented focus of Engrossed Substitute Senate Bill No. 5885. That important legislation, which was enacted last year and for which the legislature has appropriated funding this year, contained a clear expression of the legislature's intent to provide "up-front services" to strengthen families and to prevent out-of-home placements. Last year's measure also expanded preservation services to include less intensive services for families who are at lower risk of an out-of-home placement.

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The 1996 supplemental operating budget, Engrossed Substitute Senate Bill No. 6251, expressly provides funding both for the existing intensive preservation services for high risk families and for the new preservation services established last year for lower risk families. Section 1 appears to be inconsistent with this legislative direction.

16 For these reasons, I have vetoed section 1 of Substitute Senate 17 Bill No. 6514.

With the exception of section 1, Substitute Senate Bill No. 6514 is approved."

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